

# Profile Recovery Solution



Are you struggling to keep track of countless usernames and passwords across state portals? As more states transition to required digital access for tax rates, reporting, and other essential correspondence, Thomas & Company's new Profile Recovery Solution is designed to take the hassle out of accessing these important accounts.

## THE CHALLENGE

Managing online state portal logins has become increasingly complex as agencies continue to migrate to digital platforms for essential services. Because accounts are often managed by multiple departments throughout an organization, businesses frequently struggle with tracking down, updating, and securing credentials across multiple portals, leading to confusion, lost access.

## UNLOCK SEAMLESS PORTAL ACCESS

- **Password Acquisition and Reset:** We'll track down or create the credentials for all required state portals. No more guessing, scrambling, or losing access during turnover.
- **Centralized Management:** All your account information, including usernames, passwords, and security questions, conveniently stored in a secure, single repository through 1Password and pushed to you upon project completion.
- **Tailored Support:** With a flexible and scalable service to fit your organization's needs, you can choose the specific states or jurisdictions you need help with.

## WHAT WE COVER

- **State Unemployment Tax Accounts:** Access and manage your SUTA accounts without missing a notice or deadline.
- **State Withholding Accounts:** Stay compliant and up to date on all your withholding requirements.
- **Other Key Portals:** From wage reporting to paid leave and other compliance sites, we've got you covered wherever access is required.

Our Profile Recovery Solution offers peace of mind, improved efficiency, and the confidence that comes from having your online tax portal credentials in one place. Eliminate confusion, prevent headaches during onboarding or turnover, and let our experts make sure you have the appropriate account access.

## THE THOMAS & COMPANY DIFFERENCE

With every solution, we aim to lighten your load, amplify your impact, and deliver measurable value.

To learn more, contact **Jeremy Muchnick** ([jmuchnick@thomas-and-company.com](mailto:jmuchnick@thomas-and-company.com)) today.