

SERVICE BULLETIN

COVID-19 and Unemployment Hearings



By: Mike Parker
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Like us, the State Workforce Agencies (SWA's) are monitoring the impact of COVID-19 on their business and their staff. To this end, states have started making changes to the way they hold unemployment hearings. Information is coming in daily on the changes, and we will be sending updated bulletins regularly to record any changes that we have been notified of and the potential impact to your upcoming hearings.

STATE	HEARINGS STATUS	COVID-19 IMPACT	EFFECTIVE DATES	ACTIONS	UPDATED
CA	Telephone Only	All currently scheduled IN-PERSON hearings will be switched to a telephone hearing. All hearings scheduled after 3/11 will be scheduled by phone.	No timeline on how long only telephone hearings will be scheduled.	Your representative will call the state prior to the hearing to obtain the call-in information and will send call-in information to you.	March 11, 2020
CT	Telephone Only	All currently scheduled IN-PERSON hearings will be switched to a telephone hearing. All hearings scheduled after 3/12 will be scheduled by phone.	No timeline on how long only telephone hearings will be scheduled.	Your representative will call the state prior to the hearing to request a telephone hearing and will send call-in information to you.	March 12, 2020
DC	Telephone or Postponed	Many hearings will be switched over to telephone hearings. In certain circumstances, the hearing may be postponed to a later date.	As of 3/18/2020	Your representative will continue to reach out to the appeals office to get the status (switch to phone or postponed). If switched to telephone, they will request the call-in instructions be emailed.	March 20, 2020
KS	Postponed	All hearings scheduled between March 23 and April 3, 2020 have been postponed due to the state offices being closed.	March 23 – April 3, 2020	All hearings will be rescheduled.	March 19, 2020

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NH	Telephone Only	All hearings have been converted to telephone hearings for the foreseeable future.	No timeline on how long only telephone hearings will be scheduled.	Witness information and documentation should be faxed to the fax number on the hearing notice.	March 20, 2020
NY	Postponed	All hearings scheduled through March 31, 2020 have been postponed.	March 19 – March 31, 2020	All hearings will be rescheduled.	March 19, 2020
PA	Postponed	All hearings scheduled between March 17 and March 31, 2020 have been postponed due to the state offices being closed.	March 17-March 31, 2020	All hearings will be rescheduled.	March 16, 2020
RI	Telephone Only	All hearings will be switched to telephone hearings for the foreseeable future.	No timeline on how long only telephone hearings will be scheduled.	Your representative will call the state prior to the hearing to obtain the call-in information and will send call-in information to you.	March 20, 2020

We will continue to update this bulletin to advise of any additional changes in the unemployment hearing process related to COVID-19.