

EWV PROMOTIONS

A PRODUCT OF HARD WORK AND DEDICATION. WE ARE HAPPY TO ANNOUNCE THE FOLLOWING PROMOTIONS WITHIN THE EMPLOYMENT WAGE VERIFICATIONS (EWV) DEPARTMENT

Jessica Brown - Client Service Manager, Verifications

Jessica will bring her 10 years of experience at T&C directly to our clients in her new role. She has earned her stripes by doing every job in the department and mastering the countless nuances required to provide our best-in-class service. T&C clients will be overwhelmed with Jessica’s knowledge and experience in the EWV space.

Verifications are an employee relations exercise for our clients. You won’t find a more qualified extension of an employer’s payroll or HR department than Jessica. She is an excellent example of what’s possible when hard work and dedication come together at T&C.

Congratulations, Jessica!

“This role will enable success for our clients, and the EWV team through an increased concentration on the client experience.” - Jessica Brown

Lacey Wilson - Data Integrity Manager, Verifications

Lacey will leverage her 7 years of experience at T&C to enable our clients’ success during implementation and beyond. The skills she has developed over the years are due to her willingness to master every process within the department. Lacey will ensure an excellent client and verifier experience by monitoring and driving data quality. She will serve as a valuable subject matter expert for associates, verifiers, and clients.

All parties will benefit greatly by having Lacey as a resource. Her success is yet another example of T&C employees growing within the company and achieving their goals through hard work and dedication.

Congratulations, Lacey!

“It’s great to be recognized for our strengths, my interest in the data and Jessica’s passion for working with Client Services.” - Lacey Wilson



Lacey (left) and Jessica (right) stand proudly against our Core Values sign following their recent promotions.

“For some time, Lacey has served as a valuable resource when we have a question about any client’s data, so this promotion is very fitting and deserved. Having her in this position will be a great service to our clients as an extra experienced and dedicated resource monitoring the data we receive and populate into our applications. Congratulations, Lacey!”

- Lloyd Layne, Manager of Data Operations

“Our verifications service is a large part of our company that directly impacts our clients’ employees. These employees can experience issues with government assistance, loans, and job offers if there are any delays in our verifications service. As a result, timely, friendly and efficient customer service is an extremely vital aspect of our service. In many ways, Jessica provides this vital customer service and she always ensures that our clients have the best experience possible. Also, she brings the day-to-day and in-depth knowledge of how we handle each part of this service to an escalated level. This, combined with her professionalism and experience, makes her the perfect fit for this exciting new position. Congratulations, Jessica!”

- Mikala West, Director of Client Services